



## *A Family's Journey*

*The following letter was received from a Client Family detailing their struggles and success with Family Counseling Services received at YSB.*

### OUR MISSION

THE YOUTH  
SERVICE  
BUREAU EXISTS  
TO STRENGTHEN  
AND EMPOWER  
YOUTH, FAMILIES  
AND  
COMMUNITIES  
THROUGH  
EFFECTIVE  
COUNSELING  
PREVENTION  
AND  
LEADERSHIP.

Dear Rick Connor:

My wife and I would like to share a story with you pertaining to a situation that we have experienced in our family that needed outside assistance badly. A little bit of background. We inherited two of our nieces, ages 4 ½ months and 3 years old. The reason being both of their parents spent most of their time engaging in illegal activities which resulted in jail time. The father has been in jail for most of their lives, while their mother has over seventy arrests over her career, leaving my wife and me to care for her kids. The oldest one was always closer to my wife, and the youngest was very close to me. We went everywhere together; wherever I went, she went.

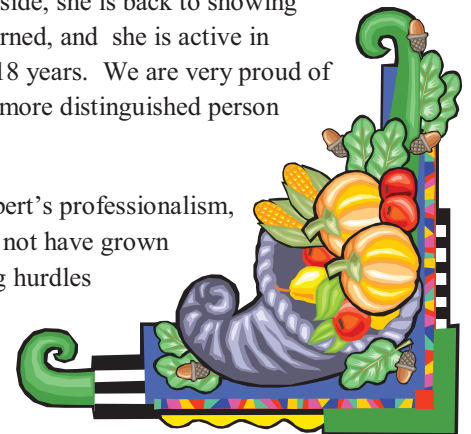
Moving the clock ahead, the youngest turned sixteen and that's where problems really started. Up until this time she was polite, respectful, and earned good grades. She always shared hugs and kisses, as well as defended me in any situation. I always thought we had a solid foundation to walk on, like a sidewalk if you will. At 16 her grades began to decline, politeness was turning into rebellion, and hugs and kisses seemed to be a thing of the past. I knew then that our solid foundation had begun to turn into a mud puddle. Trying to curb these negative situations, I found myself failing until I realized we weren't standing in a mud puddle anymore, but found myself chin-deep in quicksand. Everything we tried failed.

That's when I contacted the police liaison officer at the high school. In our conversation he suggested that I call YSB Counseling Service. I made the call and was fortunate enough to speak with Mr. Dale Guebert. In our first conversation he made me feel very comfortable with the situation that we were going through with his soft-spoken word phrases and demeanor, (articulate). Dale offered to speak with my niece at the high school and shared with me some of the unhappiness my niece was holding on to. With that said, he also gave me suggestions on how I might approach these situations differently than I had been.

Raising four kids of our own, as well as more than twenty foster kids, my wife babysat neighbor kids and grandkids, we thought we had experienced everything and anything and could come up with a solution to any problems that would come up. How wrong we were. If it weren't for Dale to throw us that lifeline to pull us from the quicksand, no telling where we would be today. My niece is 18 now, still without parents because they are still in prison. Hormones and peer pressure aside, she is back to showing respect. Her grades are much improved, the hugs and kisses have returned, and she is active in school activities – not bad for everything she has been through in her 18 years. We are very proud of her. She is thinking about attending college, and is becoming a much more distinguished person than her parents could have ever possibly hoped to achieve.

If it had not been for YSB services, especially Mr. Dale Guebert's professionalism, guidance, and counseling, my niece may not have grown, and I would not have grown without his help and talent. Instead of in the sand, we are now running hurdles together on the same team that we once were on. Again, very big thanks and appreciation for Dale and the YSB for being there when we were most in need.

YOUTH SERVICE  
BUREAU  
ENCOURAGES YOU TO  
SERVE THE  
COMMUNITY BY  
CONTRIBUTING TO  
UNITED WAY OF THE  
QUAD CITIES AREA. IF  
YOU WOULD LIKE TO  
DESIGNATE YOUR  
CONTRIBUTION TO  
PROGRAMS SERVING  
CHILDREN AND  
FAMILIES, PLEASE  
CONSIDER  
DESIGNATING YOUTH  
SERVICE BUREAU AS  
YOUR CONTRIBUTION  
RECIPIENT.



# Youth Service Bureau Presents:

## “Keys To A Good Time” Dueling Piano Night

Saturday, January 26th, 2013

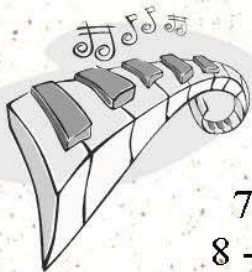
at Rock Island Arsenal Golf Club  
Rock Island, IL

*Featuring*



**PianoFondue** *Dueling Pianos*

**A Fundraiser to Benefit Delinquency Prevention  
& Counseling Programs of Youth Service Bureau**



\$40 per person includes:  
Hors d'oeuvres & Entertainment

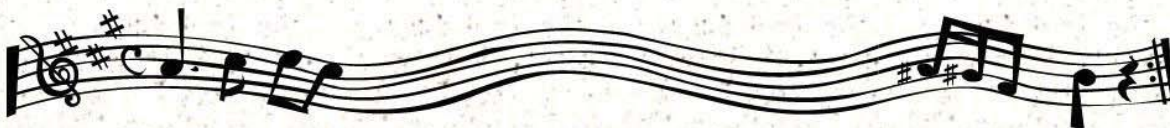


7 - 8 pm  
8 - 10 pm  
7 - 10 pm

Hors d'oeuvres  
Entertainment by Piano Fondue  
Cash Bar

Piano Fondue Entertainers are sure to delight audiences of all types. Their all request rock -n- roll is a high energy performance that engages audiences like no other. Their unique blend of musical styles from country to pop, oldies to Broadway classics, is tailored to suit every audience. In addition to the music, this interactive show will have you clapping, singing-along and having fun ..... (sometimes onstage!)

Tickets must be purchased in advance by calling  
Youth Service Bureau - 793-3460  
or by visiting our Website at [www.ysbri.com](http://www.ysbri.com)



Net proceeds from this fundraising event benefit delinquency prevention and counseling programs of the Youth Service Bureau of RI County.  
Youth Service Bureau is a United Way Partner Agency.

## Charitable Contributions

The Youth Service Bureau of Rock Island County relies on the support of individuals, businesses, foundations and community organizations. Every gift, no matter the size, helps children and families in Rock Island County. The YSB would like to recognize the following donors who have contributed to our organization the past few months. Thank you for everything you have done to make our services possible.

YSB deeply regrets and respectfully apologizes for any omissions or errors. We strive for accuracy in acknowledging all of our donors who are a vital part of our success, however, mistakes do sometimes occur. Please call our office at 309-793-3460 regarding any omissions or corrections.

Birdies for Charity  
Blackhawk Bank and Trust

Douglas and Joan Olson  
Tm Bell - in memory of Howard K. Bowman

### The Amy Helpenstell Foundation

The Youth Service Bureau of Rock Island County was awarded \$25,000 from the Amy Helpenstell Foundation to support the Family Therapy Program. This generous award enables YSB to continue to its mission to serve children with mental health symptoms and children at risk of delinquency and out of home placement. With this grant YSB will be able to provide over 260 hours of counseling to low-income families.

The Amy Helpenstell Foundation supports youth development, community development and cultural activities in communities within a 60 mile radius of the Quad Cities. This fall the Foundation distributed \$331,500 to the community.

### Alcoa Community Chest

The Alcoa Community Chest Fund donated \$3,000 to YSB to support School Based Counseling Services. This generous award enables the agency to improve school based substance abuse groups and mental health groups.

YSB extends its gratitude to Alcoa and its employees, especially Becky Simmons and Shannon Buel, for their help in making the Quad Cities a safer and healthier community for children and families.



YOUTH SERVICE BUREAU ENCOURAGES YOU TO SERVE THE COMMUNITY BY CONTRIBUTING TO UNITED WAY OF THE QUAD CITIES AREA. IF YOU WOULD LIKE TO DESIGNATE YOUR CONTRIBUTION TO PROGRAMS SERVING CHILDREN AND FAMILIES, PLEASE CONSIDER DESIGNATING YOUTH SERVICE BUREAU AS YOUR CONTRIBUTION RECIPIENT.



### SAVE THE DATE

11th Annual - YSB-Whitey Verstraete Memorial Golf Outing

Monday, June 24th 2013 - 1:00 pm shotgun

Pinnacle Country Club - Milan, IL

**Please consider making a donation** by printing this contribution form and mailing your tax-deductible gift to the YSB at 4709 44 St., Suite 5, Rock Island, IL 61201. Donations may also be made via our website at [www.ysbri.com](http://www.ysbri.com) Thank You.

Name \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

I would like to donate: \$25 \$50 \$75 \$100 Other Amount \$ \_\_\_\_\_

I would like to donate anonymously

This is a joint gift from myself and \_\_\_\_\_

This donation is in memory of \_\_\_\_\_

This donation is in honor of \_\_\_\_\_

I would like my donation to help fund

Individual and Family Therapy Program

Prevention Attention Quick (PAQ) Program

Peer Justice (Teen Court) Program

General Donation

I would like to be a fundraising volunteer. Please contact me at the number listed above

If you would like to receive this newsletter via email, or you would like to be removed from this mailing list, please send notification to: [bobbie.fox@ysbri.com](mailto:bobbie.fox@ysbri.com).

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